System Requirements for Desktops/Laptops



Minimum System Requirements

System Requirements

- Microsoft® Windows® 10 or Mac OS X 10.10 with a supported PC or Mac®.
- Available browser updates applied for improved security that provides anti-virus and spyware protection. ***Please note:*** *Microsoft stopped supporting Windows XP and XP-compatible Internet Explorer (IE) in April 2014, including security updates.* ***If you are still using Windows XP, you will need to use Google Chrome™ for an up-to-date, secure internet browser***.
- An internet connection with a minimum of 1 Mbps download speed. ***Please note****: Satellite connections often have difficulty supporting encrypted, Hypertext Transfer Protocol Secure (HTTPS) applications. Since online banking is HTTPS-encrypted for the safety of your financial information, some satellite cable connections may exhibit slow responses*.

PDF Reader Requirements

- The most recent version of Adobe® Reader® available for desktop and mobile devices is recommended. If you choose to use a third-party PDF viewer, we cannot guarantee documents will appear as intended.

Biometrics Requirements

- End users can use Fingerprint Login, Touch ID, or Face ID to log in to the mobile banking app. Fingerprint Login is a free feature currently only available for login authentication on eligible Android devices. To use this feature, you must meet the following operating system, hardware, and release requirements:
    - Samsung Galaxy S7 or later
    - Google Nexus 7 or later
    - Google Pixel first generation or later
    - Ender-user registration with Fingerprint Login at the device level
- Touch ID and Face ID are only available for login authentication on supported Apple iOS devices and requires end-user registration of the feature at the device level.

Browser Requirements

- Browser support is subject to change with little or no notice from the browser provider. We encourage you to configure your browsers for automatic updates. Use the latest version of your browser for the most secure experience. *For the most secure and consistent experience* ***on mobile devices and tablets****, use our Mobile App instead of mobile browsers*.

Supported Browsers	Windows 10	Mac OS X 10.10 – current version
Google Chrome *(Current version plus the previous two versions are supported)*	Recommended	Recommended
Mozilla® Firefox® *(Current version plus the previous two versions are supported)*	Supported	Supported
Microsoft Edge ™ *(Current version plus the previous two versions are supported)*	Supported	Unsupported
Safari *(Current version plus the previous two versions are supported)*	Unsupported	Supported

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